RADIANT
UNCOMPROMISING PROTECTION.
— UNMATCHED SERVICE —

Your company deserves a technology plan aligned with your business goals, but every minute you spend managing your IT infrastructure leaves less time to devote to what really matters – growing your business. Leave network data management to the specialists at Global CTI, and leverage all the benefits we bring to the table. Your dedicated Technical Alignment Manager (TAM) makes monthly site visits, proactively managing your network needs and recommending best-practices so your voice and/or data platforms perform at optimal and secure levels to support your workforce.

ENHANCED SECURITY
24/7 MONITORING, WITH A.I. INTERFACES AND FIREWALLS KEEP YOUR DATA SAFE

PREDICTABLE MONTHLY COST
EASIER TO BUDGET EVERY MONTH WITHOUT HOURLY FEES OR HIDDEN COSTS.

I.T. MANAGEMENT STRATEGY
WE'LL HELP CREATE AN IT STRATEGY PLAN AROUND YOUR UNIQUE BUSINESS GOALS AND PAIN POINTS

LESS RISK
LEVERAGE OUR DECADES OF EXPERIENCE WITH BEST PRACTICES SPECIFIC TO YOUR INDUSTRY.

REDUCED CAPITAL COSTS
LABOR AND MATERIALS ARE OUR CONCERN, NOT YOURS.

REDUCED I.T. COSTS
OUR PEOPLE, OUR OVERHEAD AND OUR LABOR COMPLEMENT YOUR INTERNAL TEAM.

REAL 24/7 SUPPORT
GUARANTEED CALIFORNIA–BASED SUPPORT 365 DAYS A YEAR 24/7 FOR EVERY USER.

WE GROW WITH YOU
CLOUD COMPUTING, DISASTER RECOVERY & OTHER SOLUTIONS ARE AVAILABLE AS YOUR COMPANY EXPANDS.

Global CTI's DISCOVERY APPROACH - AS UNIQUE AS YOUR BUSINESS!

- **100% Customized.** We take an in-depth look at your business, your people, and your culture.
- **Best Practices Benchmarking.** Know how your company I.T. scores against industry standards.
- **Identify risks.** What technology risks can make the deepest impact on your business?
- **Sequencing.** Let's focus on sequencing high priorities that solve those business risks.
- **Prioritization.** Rank I.T. initiatives that work to support your business goals and objectives.

GLOBALCTI
Communicate Better

CONTACT: Sales@GCTI.com
Sales: 800.366.1711

TECHNOLOGY THAT BRINGS TOMORROW CLOSER.

Global CTI's service wrap ensures your business will experience a seamless installation process and systems launch. Our thorough onboarding process includes the following services, and the onboarding fee is waived with an annual agreement.

▶ INSTALL MANAGED SECURITY & MANAGEMENT SERVICE TOOLS

ALL COMPUTERS AND SERVERS ACTIVE ON THE CUSTOMER'S NETWORK INCLUDING:
- ANTIVIRUS
- ANTIMALWARE
- EDR
- END USER TRAINING
- EMAIL FILTERING
- DUAL FACTOR AUTHENTICATION
- SINGLE SIGN-ON

▶ CONDUCT A SECURITY ASSESSMENT OF THE CURRENT NETWORK

INCLUDES END USER ENVIRONMENTS AND A COMPREHENSIVE REPORT 90 DAYS FROM LAUNCH

▶ AUDIT AND PROVIDE FINAL SYSTEMS REPORT

INCLUDES ALL USERS, DEVICES AND NETWORK INFRASTRUCTURE A COMPREHENSIVE REPORT 90 DAYS FROM LAUNCH

▶ CALCULATE MONTHLY ON-GOING MANAGEMENT PRICING

INCLUDES ALL USERS, DEVICES AND NETWORK INFRASTRUCTURE IN ONE MONTHLY FEE

MANAGED DATA SERVICE LEVELS

TASK	BASIC	ENHANCED	PREMIUM
Managed Endpoint Security	X	X	X
Email Filtering	X	X	X
Dual Factor Authentication	X	X	X
Single Sign / Password Vault	X	X	X
KnowBe4 User Training	X	X	X
Remote Management	X	X	X
Remote Help Desk		X	X
Device Management		X	X
TAM (Technology Alignment Manager)			X
VCIO			X
Remote Support Pay Per Incident	X	X	
Unlimited Onsite Support			X

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