

Case Study

FLOODING AT CITRUS COLLEGE LEADS TO IMPROVED COMMUNICATIONS IN JUST 11 DAYS

Citrus College is located in the Los Angeles suburb of Glendora, CA. The week before Spring Break, an unexpected thunderstorm caught crews off guard during a renovation of the school's communications center. The entire communications system succumbed to severe water damage and was deemed completely unsalvageable. With a sprawling campus and hundreds of classrooms, lecture halls, and offices needing physical phones, the college had to act fast.

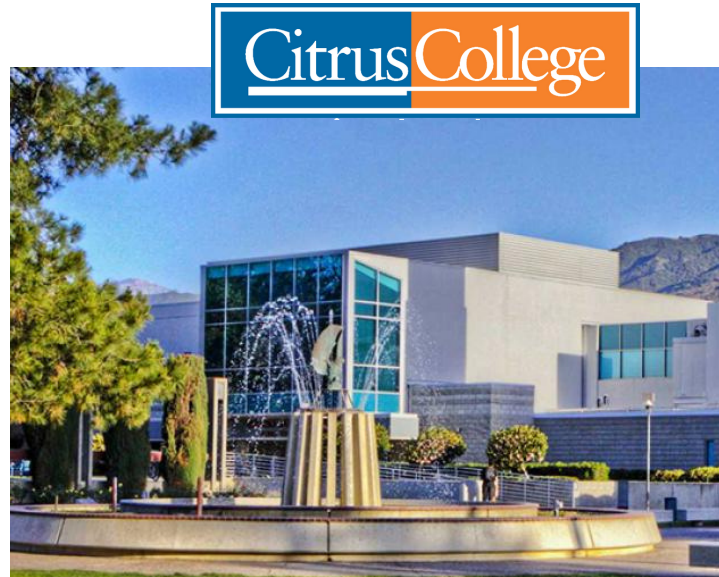
Within 24 hours, calls were placed to Global CTI. Our CEO, support staff, and technicians from across the state migrated to Glendora to help ensure the project was implemented seamlessly with over 900 [Mitel phones](#) to be installed, configured, and tested campus wide. No effort was spared to ensure timely implementation for this unexpected project.

Both Global CTI and Citrus College worked hand in hand to assure this project was completed flawlessly and quickly. The campus was completely back up and running before students and staff returned from break restoring campus communications and student safety.

THE RESULT

With the expertise and efficiency to ensure success on this large-scale project, Global CTI pooled its State-wide resources to engineer and implement a campus wide phone system in **under 11 days** to ensure the communications infrastructure at Citrus College was completed on time and on budget.

Since this time, Global CTI has implemented [ACTIVATE](#) for the campus, an emergency mass notification alert system that deploys in seconds with one touch.



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"Global CTI has been the most efficient and well organized vendor I have worked with in my 25 years here at Citrus College".

LEIGH BUCHWALD
NETWORK CENTRAL COMPUTING
AND TELECOMMUNICATIONS
SUPERVISOR

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