

Case Study

MULTIPLE COMMUNICATIONS SOLUTIONS IMPLEMENTED WITH NO SERVICE DISRUPTIONS AT SAN JACINTO UNIFIED

San Jacinto Unified School District is located in Southern California. The District was planning to enter into an intensive request for proposal (RFP) process to find a single-point communications partner.

Global CTI was introduced to San Jacinto staff by another school district. Based on our initial discussion, we suggested saving San Jacinto several months of valuable time by utilizing an existing State contract to avoid the RFP process. This also allowed us to extend considerable cost savings to the District.

Our partnership with San Jacinto launched with the installation of a [VOIP Mitel phone system](#). Implementation was achieved across one or two schools at a time, with no communication disruption.

Once phones were successfully implemented the District approached us to obtain [ACTIVATE](#), Global CTI's one-touch emergency mass notification solution. This was implemented District-wide, and customized based on each school's needs.

Recently, Global CTI was called to help with an emergency situation. A PA system had failed at a high school, including the student bell schedule. Our team was on the ground in hours and quickly implemented a temporary bell schedule, then worked with school staff to develop a more permanent solution.

THE RESULT

San Jacinto Unified School District continues to utilize Global CTI as their preferred communications partner. We have developed a trusted relationship with District staff and continue to provide consultation and solutions as needed.



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"I am happy to recommend Global CTI. Their design and installation teams allowed all functionality to co-exist while upgrades were taking place. All installations have been completed on time and as scheduled."

CHAWN LYTLE
TECHNOLOGY DIRECTOR

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