RingCentral | GLOBALCTI Communicate Better

CITE™ CALIFORNIA IT IN EDUCATION

RingCentral for Education

Meeting the needs of the school, district and campus

OUR CORE VALUE PROPOSITION

Deliver Simpler Communications through our connected experience platform

What is top of mind for Education in 2023 around Communications & Collaboration?

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Ongoing Challenges Facing Education

Hybrid Environments

Driving Faculty Tool Adoption

Supporting Student Success

Keeping the Campus Safe

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Recurring Topics for Education in 2023

COVID Contracts Expiring

Student Experience & Employee Retention

Security & Reliability

1. Large number of Zoom video contracts expiring. Microsoft Teams as well!
2. Replacing aging hardware and infrastructure is top of mind for IT leaders
3. Cybersecurity technologies to protect student data and prevent ransomware attacks

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400K+ customers trust in RingCentral

Delivering an unmatched 4+ years of 5 nines reliability

99.999%
less than 78 seconds of quarterly downtime

99.99%
Less than 13m 8s of quarterly downtime

99.95%
less than 1 hour 5m of quarterly downtime

99.9%
Less than 2 hours 10m of quarterly downtime

Go visit: https://status.ringcentral.com/

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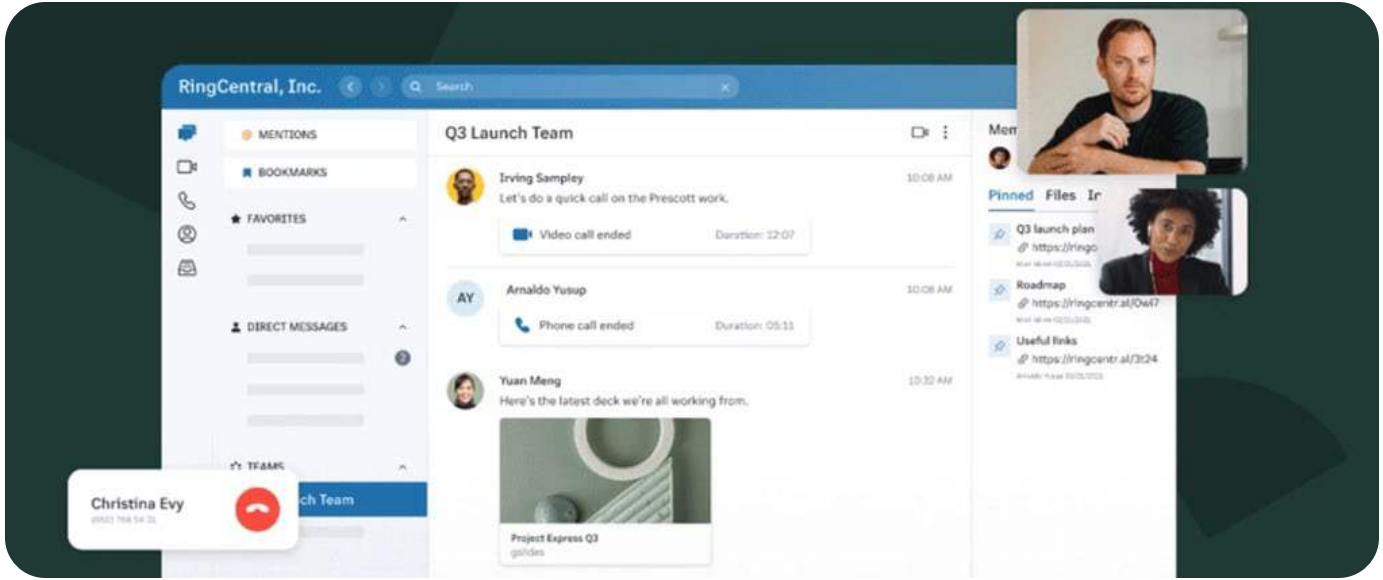
RingCentral MVP



A single platform to power connections today
that transforms education tomorrow

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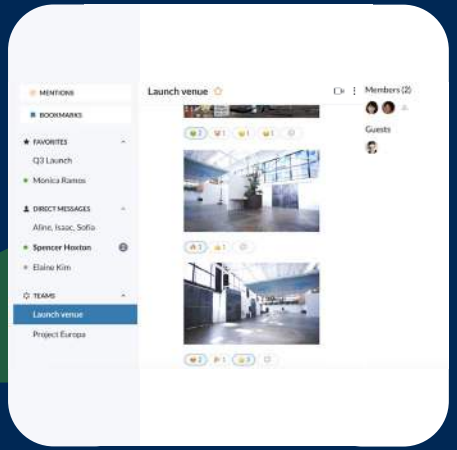
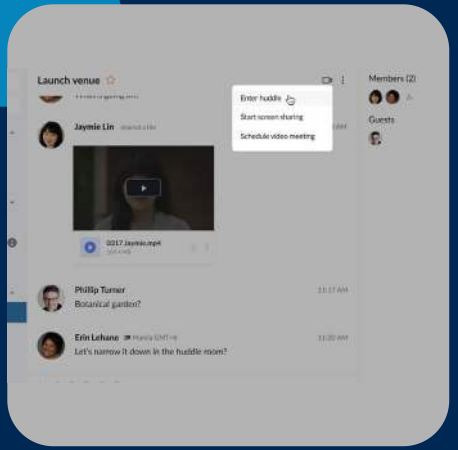
Message & RingCentral App

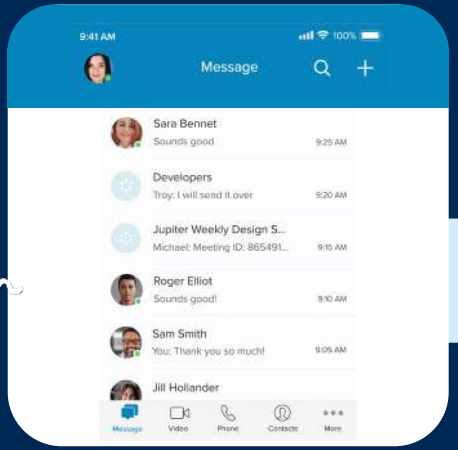
It's never been easier to connect inside a single app



Messaging with file sharing, notes, tasks, videos, gifs, emojis, rich text, image annotation



Message as the asynchronous glue for synchronous phone and video



Free messaging and video for entire org and external guests with centralized administration

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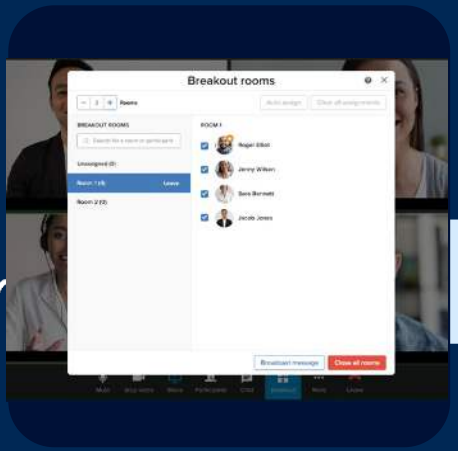
Video

Smarter meetings for hybrid work/learning

Easy, no download join for guests with full-featured experience

Powerful AI-driven capability - Advanced meeting insights, live transcriptions, closed captions, virtual backgrounds, and more



Full featured - breakout rooms, whiteboards, remote desktop control, and more

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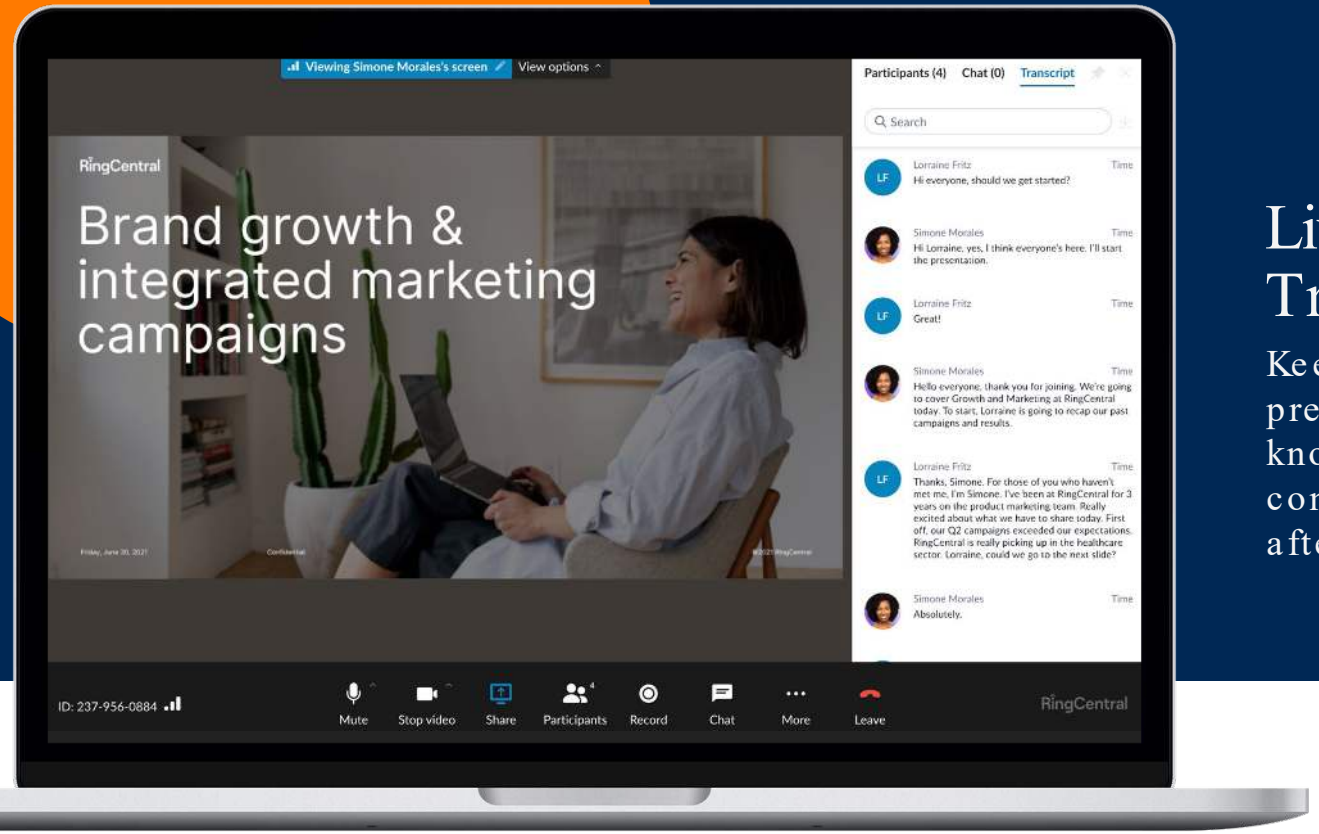

Live Transcription

Keep students focused, present and engaged knowing that the conversation will be available after class to review

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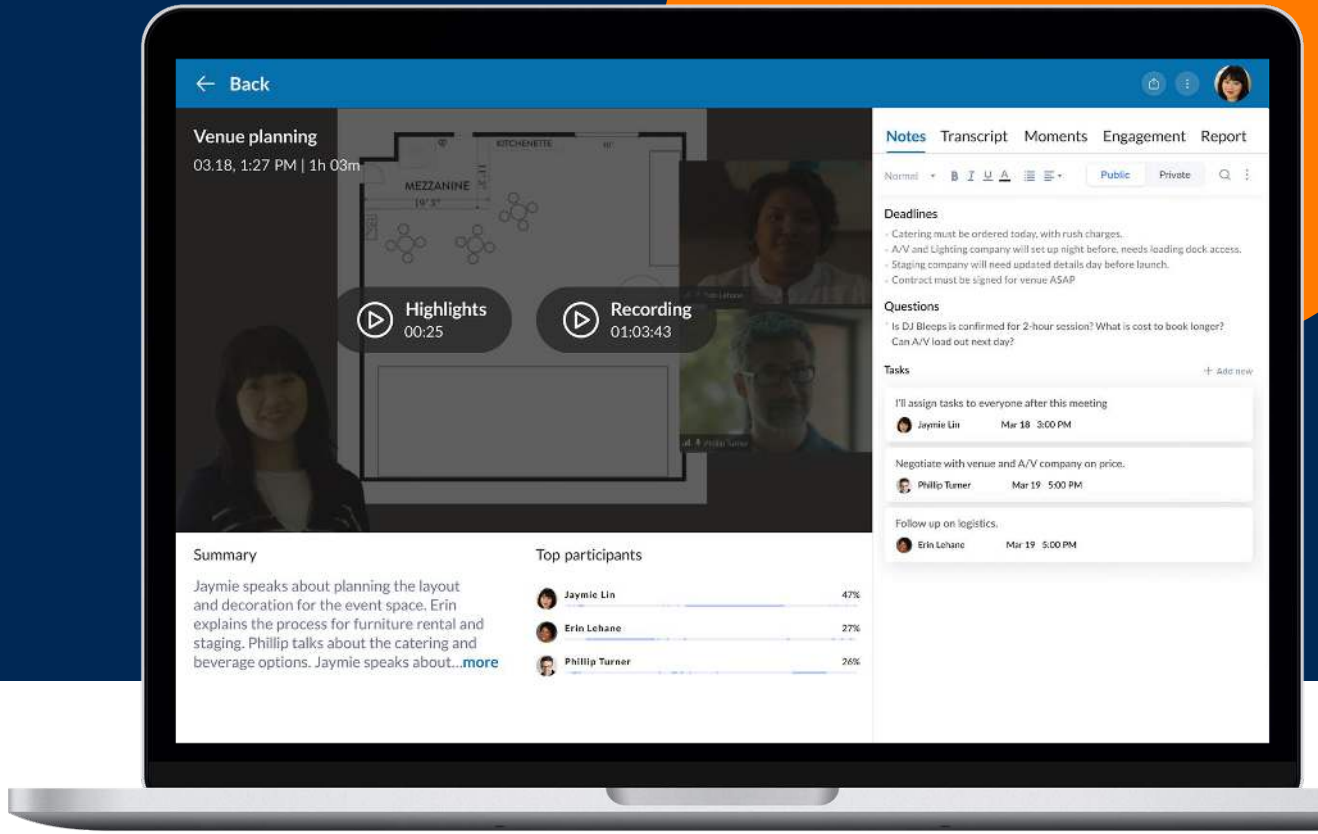
Class Summaries

Create an equitable learning experience for all learners. Anyone can easily get caught up on recordings in minutes.



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Whiteboard

Bring together classes in exciting collaborative sessions with a digital whiteboard that has room for everyone's ideas.

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RingCentral Rooms is a seamless, native extension of the core video experience into classrooms.

Schools have the option to deploy RingCentral Rooms with Mac, PC, and Appliances

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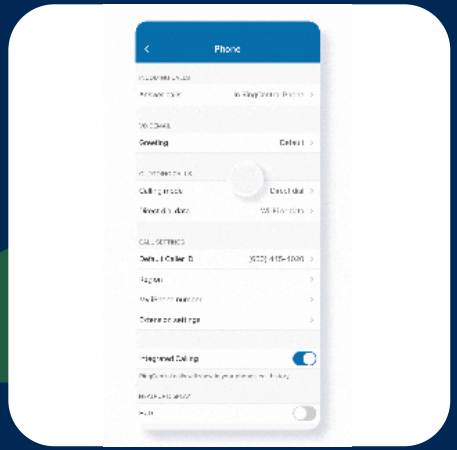
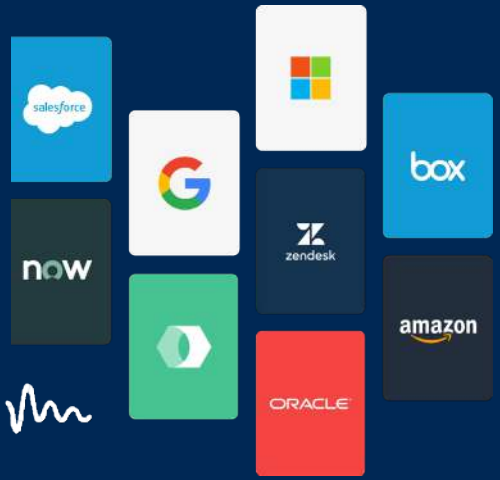
World-class Phone System

Powering every basic and advanced use case across mobile and desktop



Advanced cloud PBX capabilities extended to mobile

A variety of RingCentral cloud phone solutions for Microsoft Teams (integrations + direct routing)



Unchallenged depth, breadth, and quality of integrations: 500+ APIs, 350+ pre-built integrations

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Chrome Enterprise Recommended

RingCentral MVP for Chrome OS

RingCentral's Progressive Web App is recommended by Chrome Enterprise after meeting technical verifications.

Enjoy RingCentral with ease knowing RingCentral is…

- A Chrome verified solution
- Compatible with Chrome OS
- Tested by Google
- Simplified for change management

1

Works on Chromebooks

The RingCentral mobile app is compatible with Chrome OS when a Chromebook supports Android Runtime for Chrome. The RingCentral progressive web app is optimized for Chrome OS and enables users to message, video, and phone natively in Chrome.

2

Access RingCentral Video from a Chrome browser

Meet effortlessly, without downloading any applications. With RingCentral Video, users can schedule, join, and start meetings in their browser.

3

RingCentral for Google

The RingCentral for Google Chrome extension works seamlessly with your Chrome browser. Click to call any phone number that appears on any web page to seamlessly call or text.

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RingCentral works across the Google ecosystem

Chrome

RC app on Chrome OS

Full Web phone + Click-to-call

Gmail

Contacts Integration

Native Gmail Add-on

Calendar

Schedule RingCentral Meeting

RingCentral Rooms Support

Drive

Glip upload from G.Drive

Archive files to G.Drive

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The best co-existence solutions across the Microsoft ecosystem

- Direct Routing
- Embedded Dialer
- RingCentral Rooms
- RingCentral Scheduler Outlook Add-in
- OneDrive
- Microsoft Global Address List
- Active Directory via Okta
- Azure Active Directory
- Microsoft Bot Framework for Engage Digital
- Microsoft 365
- Outlook
- Skype for Business
- Dynamics 365

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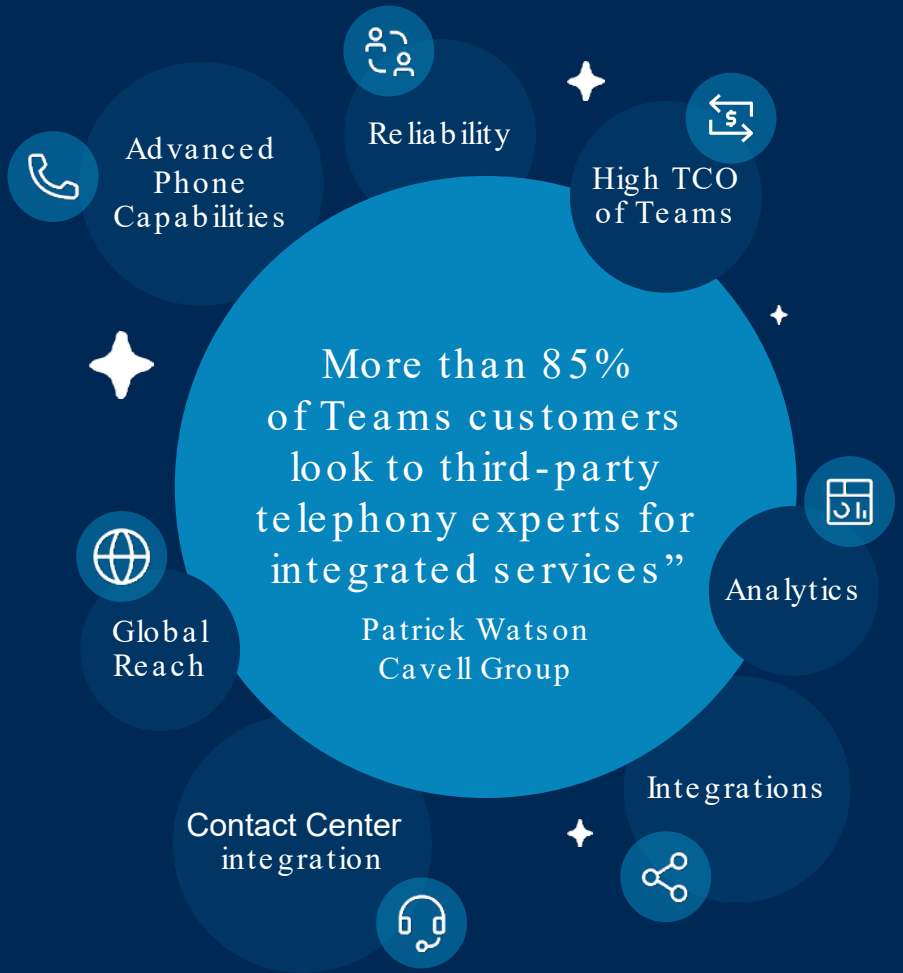
Why Microsoft Teams customers choose RingCentral



Microsoft Teams Next-Gen Embedded App

The RingCentral app is no longer required to place and receive phone calls, making calling a single app experience.

The more integrated experience makes calling simpler and less obtrusive. It's also the only solution in the market with inbound and outbound calling in Microsoft Teams that doesn't require a Microsoft Teams Phone license.

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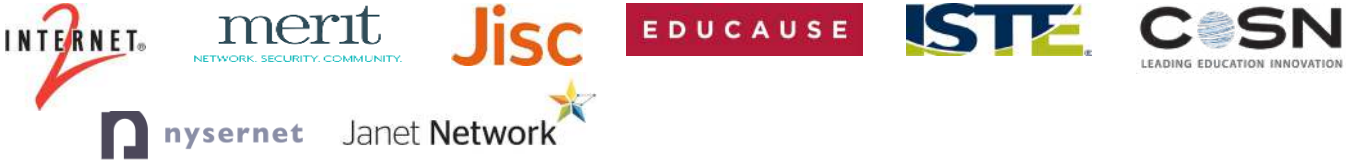
Commitment to Education

Compliance

Contracts

Integrations

Associations



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RingCentral Industry Leadership

Gartner

8th year in a row, a Gartner® Magic Quadrant™ Leader for UCaaS, Worldwide

Ranked highest in 2 of 4 Use Cases in the 2022 Gartner Critical Capabilities for UCaaS, Worldwide

IDC Analyze the Future

IDC MarketScape: Worldwide UCaaS Service Providers for Enterprise 2021 Leader

FROST & SULLIVAN

5th year in a row, Leader, in 2022 Frost Radar UCaaS North American Market Report

Aragon Research

Leader in the Aragon Research Globe for Unified Communications and Collaboration, 2022

Figure 1: Magic Quadrant for Unified Communications as a Service, Worldwide

Source: Gartner (November 2022)

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