



RingCentral for Education

Meeting the needs of the school,
district and campus



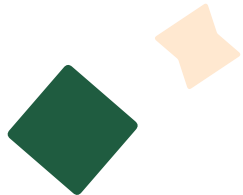


OUR CORE VALUE PROPOSITION

Deliver **Simpler**
Communications
through our connected
experience platform



What is top of mind for
Education in 2023 around
Communications & Collaboration?



Ongoing Challenges Facing Education



Hybrid
Environments



Driving Faculty
Tool Adoption



Supporting
Student Success



Keeping the
Campus Safe

Recurring Topics for Education in 2023

COVID
Contracts
Expiring

Student
Experience
& Employee
Retention

Security &
Reliability

1

Large number of Zoom video contracts expiring. Microsoft Teams as well!

2

Replacing aging hardware and infrastructure is top of mind for IT leaders

3

Cybersecurity technologies to protect student data and prevent ransomware attacks

400K+ customers trust in RingCentral

Delivering an
unmatched 4+ years
of 5 nines reliability

99.999%

less than 78 seconds of quarterly downtime

99.99%

Less than 13m 8s of quarterly downtime

99.95%

less than 1 hour 5m of quarterly downtime

99.9%

Less than 2 hours 10m of quarterly downtime

Q1'18

Q2'18

Q3'18

Q4'18

Q1'19

Q2'19

Q3'19

Q4'19

Q1'20

Q2'20

Q3'20

Q4'20

Q1'21

Q2'21

Q3'21

Q4'21

Q1'22

Q2'22

Q3'22

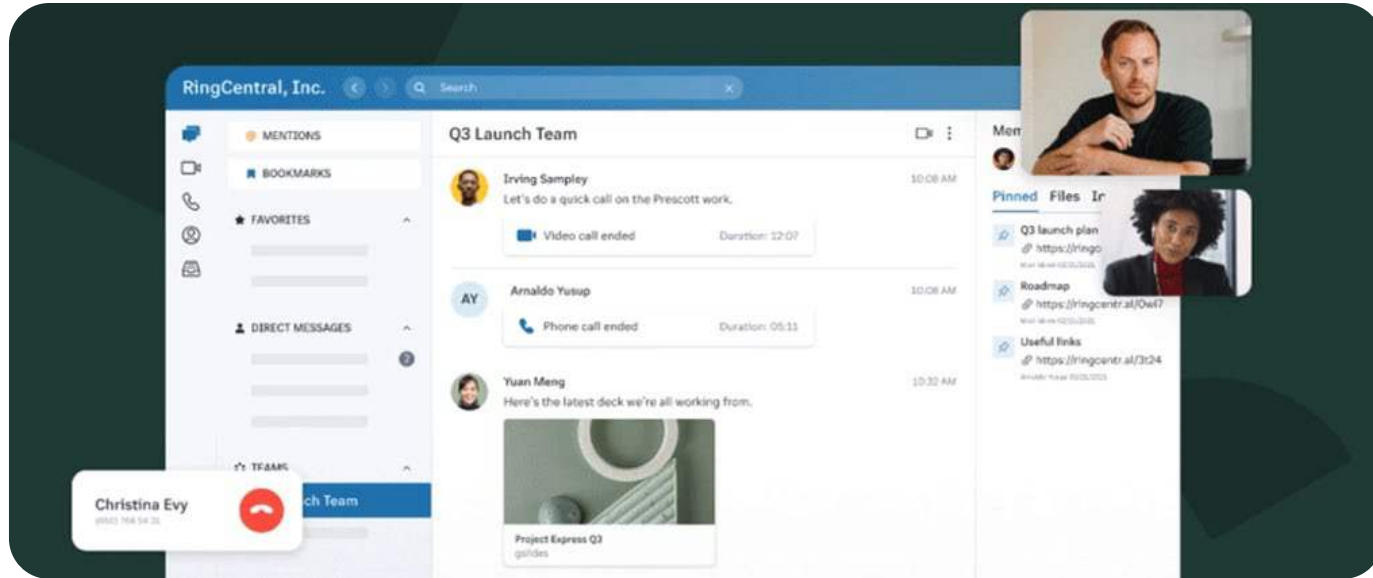
Q4'22

99.999%

less than 6 mins of
annual downtime

Go visit: <https://status.ringcentral.com/>

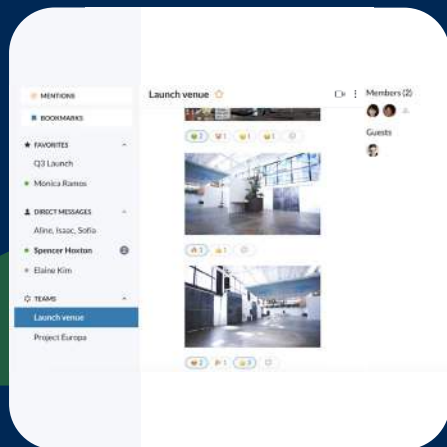
RingCentral MVP



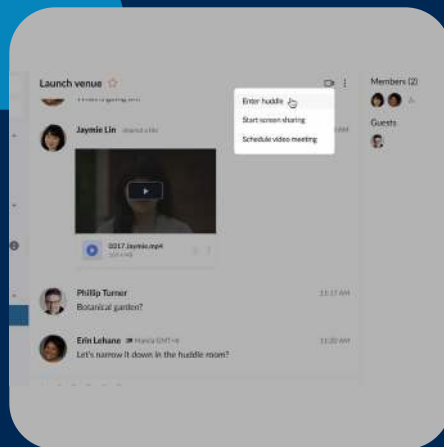
A single platform to power connections today
that transforms education tomorrow

Message & RingCentral App

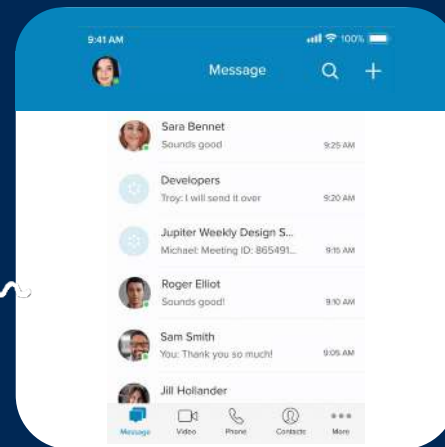
It's never been easier to connect inside a single app



Messaging with file sharing, notes, tasks, videos, gifs, emojis, rich text, image annotation



Message as the asynchronous glue for synchronous phone and video



Free messaging and video for entire org and external guests with centralized administration

Video

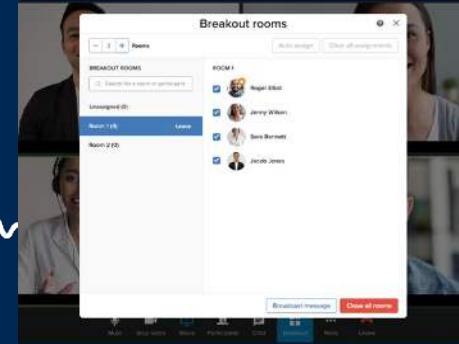
Smarter meetings for hybrid work/learning



Easy, no download
join for guests with
full-featured experience



Powerful AI-driven capability
- Advanced meeting
insights, live transcriptions,
closed captions, virtual
backgrounds, and more



Full featured - breakout
rooms, whiteboards, remote
desktop control, and more

Brand growth & integrated marketing campaigns

Friday, June 20, 2021

Confidential

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ID: 237-956-0884



Mute



Stop video



Share



Participants



Record



Chat



More









Leave

RingCentral

Participants (4) Chat (0) Transcript

Search

-  Lorraine Fritz Time
Hi everyone, should we get started?
-  Simone Morales Time
Hi Lorraine, yes, I think everyone's here. I'll start the presentation.
-  Lorraine Fritz Time
Great!
-  Simone Morales Time
Hello everyone, thank you for joining. We're going to cover Growth and Marketing at RingCentral today. To start, Lorraine is going to recap our past campaigns and results.
-  Lorraine Fritz Time
Thanks, Simone. For those of you who haven't met me, I'm Simone. I've been at RingCentral for 3 years on the product marketing team. Really excited about what we have to share today. First off, our Q2 campaigns exceeded our expectations. RingCentral is really picking up in the healthcare sector. Lorraine, could we go to the next slide?
-  Simone Morales Time
Absolutely.

Live Transcription

Keep students focused, present and engaged knowing that the conversation will be available after class to review

Class Summaries

Create an equitable learning experience for all learners. Anyone can easily get caught up on recordings in minutes.

The screenshot shows a Microsoft Teams meeting summary for a meeting titled "Venue planning" held on 03.18 at 1:27 PM, lasting 1 hour and 8 minutes. The meeting content includes a floor plan of a venue with areas labeled "MEZZANINE" and "KITCHENETTE", and two video thumbnails. The "Highlights" section shows a 00:25 clip, and the "Recording" section shows a 01:03:43 recording. The "Summary" section provides a brief overview of the meeting topics. The "Top participants" section lists three individuals with their participation percentages. The right-hand sidebar contains sections for "Notes" (with a transcript, moments, engagement, and report), "Deadlines", "Questions", and "Tasks".

Venue planning
03.18, 1:27 PM | 1h 08m

Highlights 00:25

Recording 01:03:43

Summary
Jaymie speaks about planning the layout and decoration for the event space. Erin explains the process for furniture rental and staging. Phillip talks about the catering and beverage options. Jaymie speaks about...[more](#)

Top participants

Jaymie Lin	47%
Erin Lehane	27%
Phillip Turner	26%

Notes Transcript Moments Engagement Report

Normal + B I U A + Public Private Q

Deadlines

- Catering must be ordered today, with rush charges.
- A/V and Lighting company will set up night before, needs loading dock access.
- Staging company will need updated details day before launch.
- Contract must be signed for venue ASAP.

Questions

Is DJ Bleeps is confirmed for 2-hour session? What is cost to book longer?
Can A/V load out next day?

Tasks + Add new

I'll assign tasks to everyone after this meeting

Jaymie Lin	Mar 18 3:00 PM
Phillip Turner	Mar 19 5:00 PM
Erin Lehane	Mar 19 5:00 PM

Whiteboard

Bring together classes in exciting collaborative sessions with a digital whiteboard that has room for everyone's ideas.



ID: 666-555-333

Mute Stop video Share Participants Chat Record More Leave

RingCentral

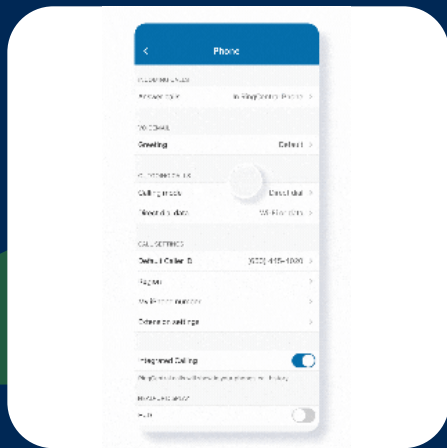
RingCentral Rooms is a seamless, native extension of the core video experience into classrooms.

Schools have the option to deploy RingCentral Rooms with Mac, PC, and Appliances



World-class Phone System

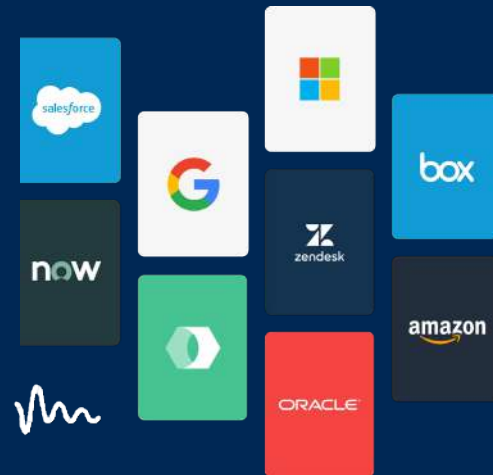
Powering every basic and advanced use case across mobile and desktop



Advanced cloud PBX capabilities extended to mobile



A variety of RingCentral cloud phone solutions for Microsoft Teams (integrations + direct routing)



Unchallenged depth, breadth, and quality of integrations: 500+ APIs, 350+ pre-built integrations

RingCentral MVP for Chrome OS

RingCentral's Progressive Web App is recommended by Chrome Enterprise after meeting technical verifications.

Enjoy RingCentral with ease knowing RingCentral is ...

- A Chrome verified solution
- Compatible with Chrome OS
- Tested by Google
- Simplified for change management

1

Works on Chromebooks

The RingCentral mobile app is compatible with Chrome OS when a Chromebook supports Android Runtime for Chrome. The RingCentral progressive web app is optimized for Chrome OS and enables users to message, video, and phone natively in Chrome.

2

Access RingCentral Video from a Chrome browser

Meet effortlessly, without downloading any applications. With RingCentral Video, users can schedule, join, and start meetings in their browser.

3

RingCentral for Google

The RingCentral for Google Chrome extension works seamlessly with your Chrome browser. Click to call any phone number that appears on any web page to seamlessly call or text.

RingCentral works across the Google ecosystem



Chrome

RC app on
Chrome OS

Full Web phone
+ Click-to-call



Gmail

Contacts
Integration

Native Gmail
Add-on



Calendar

Schedule
RingCentral Meeting

RingCentral
Rooms Support



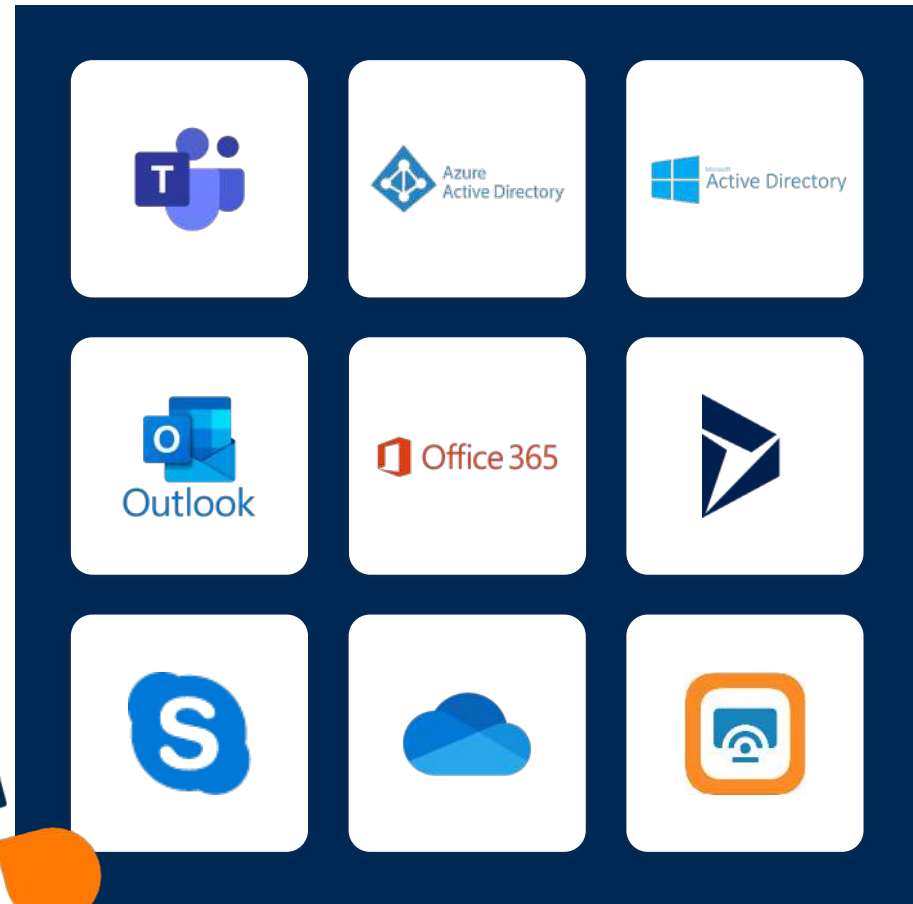
Drive

Glip upload from
G.Drive

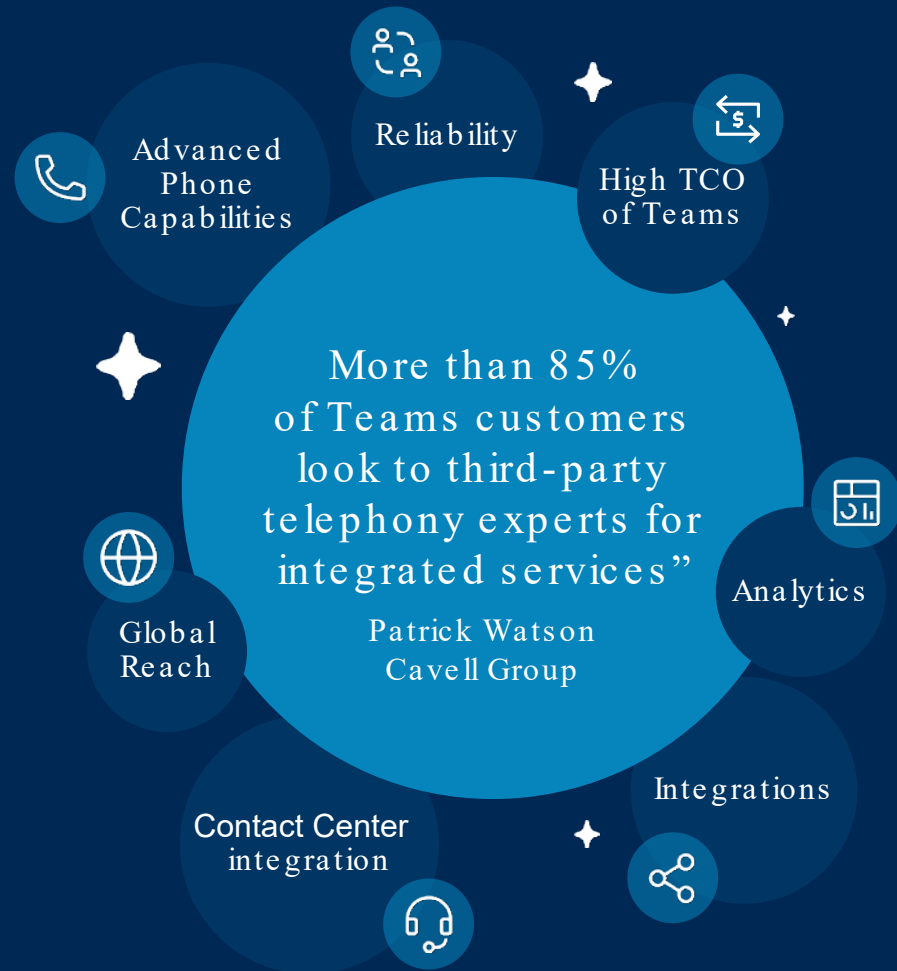
Archive files to
G.Drive

The best co-existence solutions across the Microsoft ecosystem

- Direct Routing
- Embedded Dialer
- RingCentral Rooms
- RingCentral Scheduler Outlook Add-in
- OneDrive
- Microsoft Global Address List
- Active Directory via Okta
- Azure Active Directory
- Microsoft Bot Framework for Engage Digital
- Microsoft 365
- Outlook
- Skype for Business
- Dynamics 365



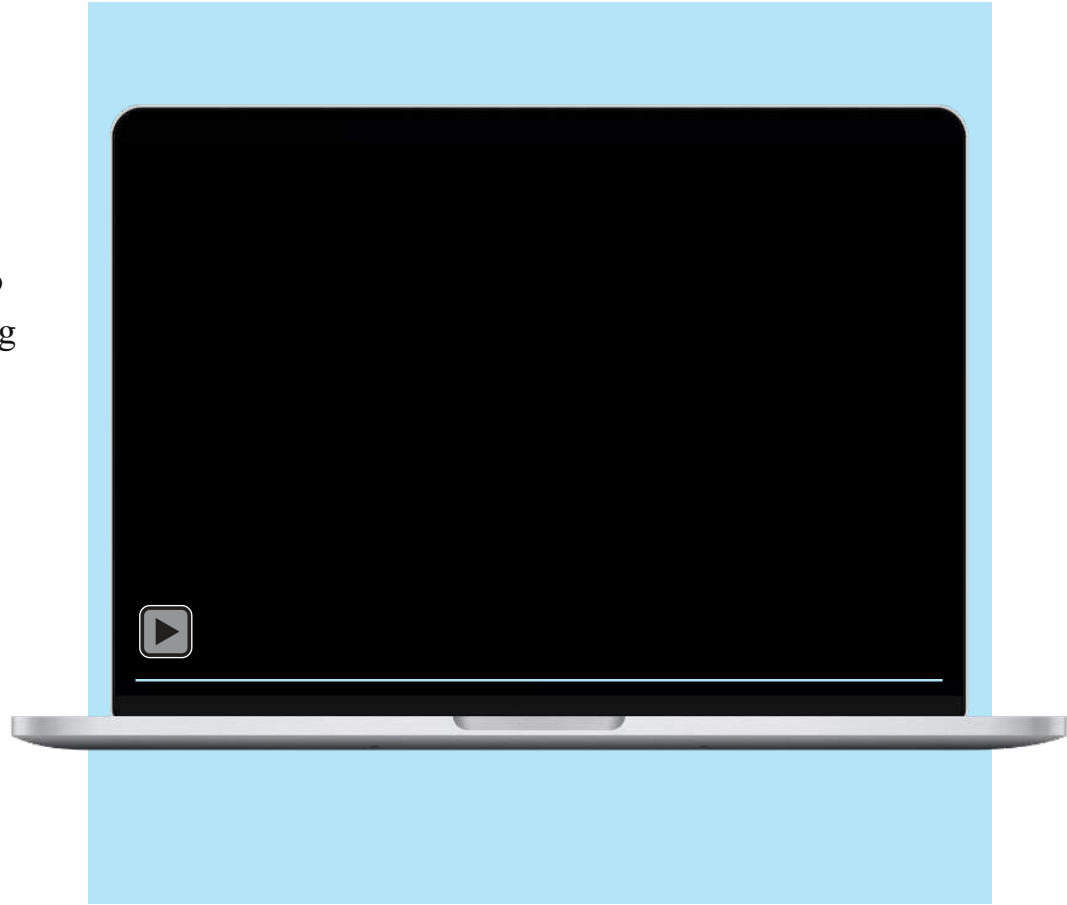
Why Microsoft Teams customers choose RingCentral



Microsoft Teams Next-Gen Embedded App

The RingCentral app is no longer required to place and receive phone calls, making calling a single app experience.

The more integrated experience makes calling simpler and less obtrusive. It's also the only solution in the market with inbound and outbound calling in Microsoft Teams that doesn't require a Microsoft Teams Phone license.



Commitment to Education

Compliance



Contracts



Integrations



Associations



RingCentral Industry Leadership



8th year in a row, a Gartner® Magic Quadrant™ Leader for UCaaS, Worldwide

Ranked highest in 2 of 4 Use Cases in the 2022 Gartner Critical Capabilities for UCaaS, Worldwide



IDC MarketScape: Worldwide UCaaS Service Providers for Enterprise 2021 Leader



5th year in a row, Leader, in 2022 Frost Radar UCaaS North American Market Report



Leader in the Aragon Research Globe for Unified Communications and Collaboration, 2022

This graphic was published by Gartner, Inc. as part of a larger research document and should be evaluated in the context of the entire document. The Gartner document is available upon request from RingCentral, Inc.

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Figure 1: Magic Quadrant for Unified Communications as a Service, Worldwide



Source: Gartner (November 2022)

Thank you.

GLOBALCTI

Global Solutions. World Class Service.



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